Terms & Privacy Policy

I. TERMS

Please review these Terms carefully.

IMPORTANT: THESE TERMS INCLUDE A MANDATORY ARBITRATION CLAUSE THAT, AS DESCRIBED BELOW, REQUIRES DISPUTES TO BE RESOLVED THROUGH ARBITRATION ON AN INDIVIDUAL BASIS. THIS MEANS THAT BOTH YOU (AND THE COMPANY AND PROVIDER MENTIONED BELOW) ARE WAIVING THE RIGHT TO LITIGATE IN COURT OR TO PARTICIPATE IN CLASS ACTION LAWSUITS. ARBITRATION DOES NOT INVOLVE A JUDGE OR JURY, AND DISCOVERY AND APPELLATE REVIEW ARE MORE LIMITED THAN IN COURT.

1. Overview. Please carefully review these Terms (which may be updated periodically, referred to as "Terms"). These Terms govern all activities related to this website ("Website"). This Website is owned by Affiliate Marketers, LLC ("Company") and is partially operated by the Company and partially by a third-party ("Provider") that supplies a platform enabling various ticket resellers (each referred to as a "Ticket Reseller" and collectively as "Ticket Resellers") to list tickets for sale. When you choose a ticket listing, the checkout process will occur on a page managed by the Provider. The Provider also handles order processing, verifying details, confirming payment validity, charging your card, coordinating ticket delivery, and providing customer support.

In these Terms, Company and Provider may be referred to collectively as "we," "us," or "our."

We do not own the tickets sold on this Website and are not the seller or reseller of these tickets.

If you do not agree to these Terms or do not meet their requirements, you may not use this Website or any services offered here.

These Terms take effect on July 29, 2024.

2. Affiliation Disclaimer. We are not the official box office, nor are we a licensed ticket agent for any venue, and we have no affiliation with any venue, promoter, team, league, or organizing group, nor are we associated with any official event organizers.

3. Agreement Binding. By using this Website, you agree to be bound by these Terms. You confirm that: (i) you have the legal capacity to enter into this binding agreement; (ii) you are not a resident or citizen of Quebec; (iii) if you are aged between 13 and 17, you are purchasing tickets with the supervision and consent of a parent or guardian; and (iv) you will not use this Website for any prohibited purposes or in violation of any applicable laws. Users under 13 years of age or residents of Quebec are prohibited from using this Website. It is your

responsibility to ensure your use of this Website complies with these Terms and all relevant laws.

You consent to your mobile service provider (such as AT&T, Sprint, T-Mobile, US Cellular, Verizon, or any other) disclosing your mobile number, name, address, email, network status, customer type, billing information, mobile device identifiers (IMSI and IMEI), and other details to us and our third-party service providers to verify your identity and prevent fraud during our business relationship. Please refer to our Privacy Policy for information on how we handle your data.

4. Modifications to Terms. We reserve the right to modify these Terms at our discretion. We will notify you of changes through reasonable means, including posting updated Terms on the Website. Changes will not apply to disputes arising before the updated Terms were posted or communicated to you. You are responsible for regularly checking the Terms for updates. Your continued use of this Website after we post revised Terms constitutes acceptance of those changes. The notice stating "These Terms are effective as of" indicates the last revision date.

5. Important Sales Terms. Please take note of the following critical sales terms:

- Orders placed through this Website are considered requests to purchase until you receive confirmation that the tickets are available and your order is accepted by the Ticket Reseller.

- All sales are final; cancellations, returns, or exchanges are not allowed unless explicitly stated in these Terms or required by law.

- If an event is canceled and not rescheduled, you may receive a credit (or, at our discretion, a cash refund) based on the conditions outlined in these Terms. For postponed or rescheduled events, your tickets will remain valid for the new date, unless otherwise mandated by law.

- Ticket prices may exceed or be less than the "face value" stated on the ticket. All transactions include additional service and handling fees. If you opt for event ticket insurance, that amount will be charged separately and is non-refundable.

- Orders may be filled with comparable or upgraded tickets.

- By purchasing a ticket, you receive a 100% Guarantee as described in Section 7 below.

- If, due to COVID-19 safety measures, venue personnel relocate you to a different seating area than what you originally ordered, this does not entitle you to a refund or other compensation.

6. Placing Orders for Tickets. After selecting tickets, you will need to complete and submit the requested information on this Website, which serves as your order. This order is an irrevocable offer that will remain outstanding until either the Ticket Reseller accepts it or 30 days pass from the date of submission. Once you submit the order, cancellation or retraction is not possible. A hold will be placed on your credit or debit card for the total amount needed to purchase the tickets. You will receive an email shortly after placing your order. However, this

does not finalize the sale; that occurs only when the Ticket Reseller accepts your order and notifies you of the acceptance. When the order is accepted, your card will be charged. Be aware that the total cost may be higher than the ticket's face value. Many Ticket Resellers list tickets on the Provider's platform displayed on this Website, and we cannot guarantee the accuracy of every order. We are not responsible for typographical errors in the ticket listings. If an error occurs in processing your order, we will notify you and present available options, including cancellation.

7. Full Guarantee. The Full Guarantee includes (i) ensuring your transaction is secure; (ii) tickets will be delivered before the event; (iii) tickets will be the same, comparable, or of better quality than those you ordered; and (iv) tickets will be authentic and valid. Your only remedy under this guarantee is a reimbursement of the purchase price (including delivery fees, minus potential restocking fees), either as credit for a future purchase or as a cash refund, at our discretion unless prohibited by law. Note that insurance costs are non-refundable, and Section 12 addresses issues related to canceled or postponed events.

8. Event Dates and Times May Change. The dates, times, venues, and details of events may be subject to change, and we may not always be informed of these changes. It is your responsibility to stay updated on the event and verify any alterations with the event organizer. Occasionally, venues or promoters may require changes to seating arrangements that are beyond our control. You agree that we are not liable for any such changes and have no obligation to provide credit or compensation in these situations.

9. Admission Issues. If you encounter problems entering an event with a ticket purchased from a Ticket Reseller, you must contact Provider at 1-855-680-7710 immediately for assistance. If the issue remains unresolved, you are responsible for obtaining proof of denied entry from the venue. Upon receiving valid proof that the ticket did not grant you entry, or if Provider determines that the ticket was invalid, your only remedy will be a full refund of the ticket price and associated fees. Insurance costs are non-refundable.

Due to public health measures required by the COVID-19 pandemic, your tickets and admission are subject to all safety protocols mandated by the venue where the event takes place. You acknowledge that the venue may update these policies between your purchase and the event date. By using your tickets, you agree to comply with these policies, and your attendance depends on such compliance. If you are denied entry due to non-compliance with venue safety policies, you will not be eligible for any compensation from the Company or Provider.

10. Lost, Stolen, or Damaged Tickets. It is essential to keep your tickets secure. We are not responsible for any lost, stolen, damaged, or destroyed tickets and are not obligated to replace them. If you request that we submit a request to the Ticket Reseller for a reissue, your card will be charged a reissue fee of 15% of the total order cost (ticket price, service charges, and delivery fees), capped at \$200. If the Ticket Reseller cannot reissue the tickets, this reissue fee will be refunded.

11. Orders with Comparable or Upgraded Tickets. We reserve the right to replace your ordered tickets with comparable or upgraded alternatives. In such cases, we will have fulfilled our obligations under these Terms. The determination of what constitutes "comparable" or "upgraded" tickets is at the Provider's reasonable discretion. If we fail to deliver any confirmed ticket purchase, our only liability, unless otherwise required by law, is to refund the ticket price, service charges, and delivery fees paid by you for the undelivered ticket. Unless prohibited by law, we retain the right to cancel your order at any time for any reason, providing a full refund of the ticket price and all service and delivery fees. Insurance costs are not refundable. Given the high volume of Ticket Resellers listing tickets on this Website, it is your responsibility to verify any discrepancies in ticket location, description, or price by contacting Provider at 1-855-680-7710 before placing your order.

12. Canceled and Postponed Events. All sales are final. Unless required by law, no refunds will be given for postponed or rescheduled events. If an event is canceled and not rescheduled, you may receive credit (or at our discretion, a cash refund) for your order. If an event is postponed or rescheduled, your tickets will remain valid for the new date and will not be eligible for a refund or credit, unless required by law.

14. Payment Methods. As a buyer, you authorize the Provider to charge your credit or debit card for ticket purchases. Accepted payment methods include Visa, Mastercard, Discover and American Express.

15. Ticket Holder Conduct Policy. You agree to adhere to all rules and policies established by the venue, promoters, and any other parties responsible for the event. Should you fail to follow these rules, you may incur fines and be liable for any legal or associated costs. Additionally, if your actions result in the loss of season ticket rights or other ticketing privileges for the Ticket Reseller or any original ticket holder, you will be responsible for all costs, including direct, indirect, or consequential damages.

16. Prohibited Activities. The use of this Website for any illegal activities is strictly forbidden. You agree to comply with all applicable laws, regulations, and ordinances at local, state, federal, and international levels. Specifically, you must not provide false personal information, use an invalid or unauthorized payment method, or utilize information from this Website for unlawful purposes.

17. Investigations and Consequences. If we receive a complaint regarding a purchaser or suspect that any violation of these Terms or applicable law has occurred, we may initiate an investigation. You agree to cooperate fully by providing any requested information. If we determine, at our discretion, that you are uncooperative, have engaged in illegal activities, or provided unverifiable information, we may take appropriate actions, including canceling orders, issuing warnings, blocking access to this Website, or pursuing other remedies available under the law. You acknowledge that monetary damages may not adequately address violations of these Terms, and you consent to the possibility of injunctive or equitable relief.

We reserve the right to report any suspicious activities to the relevant law enforcement authorities.

18. Copyright Concerns

18.1 Reporting Infringement: The Company honors the intellectual property rights of others and anticipates that users will do the same. In alignment with the Digital Millennium Copyright Act (DMCA), the Company will address claims of copyright violations associated with the Website and/or the Company's services. If you believe your copyrighted work has been reproduced in a manner that constitutes infringement and is available through the Website, please inform the Company's designated copyright agent as specified by the DMCA. For your notice to be valid under the DMCA, it must include the following details in writing ("Notice"):

1. An electronic or physical signature from someone authorized to represent the copyright owner;

2. A detailed identification of the copyrighted work you claim has been infringed;

3. Identification of the material you believe infringes your copyright, along with its specific location;

4. The name of the copyright owner and contact information for the notifier, including name, address, phone number, and email;

5. A declaration of your good faith belief that the use of the material in question is not sanctioned by the copyright owner, their agent, or the law; and

6. A statement made under penalty of perjury affirming the accuracy of the above information and that you are the copyright owner or authorized to act on their behalf.

Please send the above information to the following DMCA Agent:

Attn: Legal Department Copyright Complaints Affiliate Marketers, LLC Address: 838 Walker Road Suite 21-2, DE 140 , Dover, DE 19904 Email: legal@tickets-source.com

Note: This address is for mailing purposes only and is not the physical location of this website. For customer service inquiries, please call 1-855-680-7710 or reach out via the contact page.

Upon receiving the Notice, the Company will determine, at its sole discretion, the appropriate response under the DMCA and relevant intellectual property laws, which may include removing the allegedly infringing content from the Website. If you do not meet all the requirements outlined in Section 512(c)(3) of the DMCA, your complaint may not be effective.

WARNING: UNDER FEDERAL LAW, IF YOU KNOWINGLY MISREPRESENT THAT ONLINE MATERIAL IS INFRINGING, YOU MAY FACE CRIMINAL CHARGES FOR PERJURY AND CIVIL DAMAGES, INCLUDING FINANCIAL PENALTIES, COURT COSTS, AND ATTORNEY FEES.

18.2 Counter-Notification: If we remove or restrict access to content due to an infringement notice, we will make reasonable efforts to contact the owner or administrator of the affected content. If you believe your material does not infringe, you may send us a counter-notification to the copyright agent mentioned above. This counter-notification must include all information specified in Section 512(c)(3) of the DMCA as described in these Terms.

19. License; Intellectual Property Rights of the Company

19.1 License: This Website, along with the ticketing platform, software, databases, trademarks, logos, service marks, content, proprietary information, and materials (collectively referred to as "Our Property"), is owned or licensed by the Company and will continue to be the property of the Company, protected under U.S. and international copyright laws. We grant you a limited, revocable, non-exclusive right to access and utilize this Website to view and order tickets and process your transactions. You acknowledge that your use of this Website does not confer any ownership or licensing rights.

19.2 Intellectual Property Restrictions: You agree that you are only permitted to visit, view, and retain copies of the pages of this Website for personal use. You shall not duplicate, download, publish, modify, or distribute any material from this Website, except to review event details or order tickets for personal use unless explicitly authorized by the Company. You are prohibited from using any automated tools, including robots, spiders, scrapers, or any other manual or automated means to retrieve or reproduce content from this Website. Additionally, you may not submit any software or materials containing viruses, worms, Trojan horses, or other harmful components. Your access to this Website is a privilege that the Company reserves the right to suspend or terminate at any time and for any reason. You are also prohibited from using Our Property in relation to any product or service not offered on this Website in a manner that could cause confusion regarding the Company's business. No aspect of this Website grants any implied or explicit license to use Our Property without written consent from the Company. Violations of intellectual property laws or unauthorized use of the Website may result in civil or criminal penalties. The Company does not guarantee that your use of Our Property will not infringe upon the rights of others.

19.3 User-Generated Content: If you post content such as testimonials, reviews, or comments ("Content") on this Website, you retain your rights to that content but remain responsible for it. By posting, you grant us a non-exclusive, unrestricted, worldwide, perpetual, and royalty-free license to use your Content in any manner we choose, including for marketing and promotional purposes, with or without attribution. Any Content posted, including your name or likeness, will be publicly accessible and may be used by others.

20. Indemnity: You agree to indemnify and hold harmless the Company and its affiliates, including their officers, directors, licensors, suppliers, and representatives (collectively, the "Indemnified Parties"), from any claims, damages, losses, or expenses (including reasonable attorneys' fees) arising from: (a) your breach of these Terms; (b) any claim that your submitted information infringes the rights of any third party; (c) any local tax obligations; (d) your actions

in connection with this Website; and (e) any third-party claims related to the above. This indemnity obligation survives the termination of this Agreement.

21. Disclaimers and Liability Limitations

21.1 No Guarantee: EXCEPT AS EXPRESSLY STATED IN THESE TERMS, THIS WEBSITE AND ANY MATERIALS OR TICKETS OBTAINED THROUGH IT ARE PROVIDED "AS IS," WITHOUT ANY WARRANTIES, EXPRESS OR IMPLIED. TO THE MAXIMUM EXTENT ALLOWED BY LAW, WE DISCLAIM ALL IMPLIED WARRANTIES. NEITHER THE COMPANY NOR ANY PROVIDER WARRANT THAT YOUR USE OF THIS WEBSITE WILL BE UNINTERRUPTED, ERROR-FREE, OR SECURE. YOU ASSUME ALL RISK ASSOCIATED WITH YOUR USE OF THIS WEBSITE. WE ARE NOT RESPONSIBLE FOR THE ACCURACY OF ANY PAYMENT OF TAXES MADE ON YOUR BEHALF. EXERCISE CAUTION AND USE YOUR BEST JUDGMENT.

21.2 Limitation of Liability: NEITHER THE PROVIDER NOR THE COMPANY OR ANY OTHER INDEMNIFIED PARTY WILL BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, OR OTHER DAMAGES (INCLUDING LOST PROFITS) ARISING FROM YOUR USE OF THIS WEBSITE OR ANY SERVICES OBTAINED THROUGH IT. YOU AGREE THAT IF FOUND LIABLE, THE MAXIMUM LIABILITY OF THE COMPANY AND PROVIDER TO YOU IS LIMITED TO THE GREATER OF (A) ANY REFUND UNDER THE 100% GUARANTEE, (B) THE DISPUTED SERVICE CHARGES OR DELIVERY FEES NOT TO EXCEED WHAT YOU PAID, OR (C) \$100. CERTAIN JURISDICTIONS MAY NOT ALLOW LIMITATIONS ON LIABILITY, SO THESE LIMITATIONS MAY NOT APPLY TO YOU.

22. Disputed Charges: If you dispute a charge that is determined to be valid and not fraudulent, we reserve the right to collect payment, including any associated fees, through appropriate means, including legal action and collection agencies. We may also seek to mitigate losses by re-listing and selling the tickets involved in the dispute.

23. Dispute Resolution

23.1 Arbitration and Waiver of Jury Trial: You and the Company, along with the Provider, agree that any disputes, controversies, or claims arising from or related to: (i) these Terms; (ii) your access to or use of this Website; (iii) the services provided by the Company and Provider; or (iv) any tickets or items viewed through this Website will be settled exclusively through final and binding arbitration, not in a court of law. SPECIFICALLY, YOU WAIVE ANY RIGHTS TO A JURY TRIAL. The Federal Arbitration Act governs the interpretation and enforcement of this arbitration agreement. We prioritize customer satisfaction and are dedicated to resolving disputes fairly and efficiently. Before initiating any arbitration related to this Agreement, if you have a dispute with the Company or Provider, you must first contact the Provider's Customer Service at 1-855-680-7710. If satisfactory resolution is not achieved, you must send written notice of your claim, including a detailed description, via certified mail to Affiliate Marketers, LLC, Attn: Legal Department, Arbitration Inquiries, 838 Walker Road Suite 21-2, DE 140, Dover, DE 19904. (Note: This address is solely for mailing and not the physical location of the website. For customer service inquiries, please call 1-855-680-7710 or use the contact page.) Providing as much detail as possible is important. A representative will respond within thirty (30) days of

receiving your notice. If the issue remains unresolved, you agree to initiate arbitration by submitting a Demand for Arbitration to the American Arbitration Association ("AAA"). If face-to-face proceedings are necessary, they will occur at a location convenient for both parties, considering their ability to travel. The Demand for Arbitration and AAA's rules can be found at www.adr.org. The arbitrator will have exclusive authority to resolve any disputes concerning the interpretation, applicability, or enforceability of these Terms, including claims that this arbitration agreement is void or voidable. The arbitrator will decide all claims according to Illinois state law. The arbitrator's decision will be final and binding, and any award can be enforced in a court with proper jurisdiction.

23.2 Rejection of Arbitration: You may opt out of this arbitration agreement. If you do not wish to be bound by this arbitration agreement, you must notify us in writing within thirty (30) days of first accessing this Website. Your written notice should include your name, address, and a clear statement that you do not wish to resolve disputes through arbitration. Send your notice via certified mail to: Affiliate Marketers, LLC, Attn: Legal Department, Arbitration Inquiries, 838 Walker Road Suite 21-2, DE 140, Dover, DE 19904. (Note: This address is solely for mailing and not the physical location of the website. For customer service inquiries, please call 1-855-680-7710 or use the contact page.)

23.3 Class Action Waiver: YOU AND THE COMPANY, ALONG WITH THE PROVIDER, AGREE THAT CLAIMS CAN ONLY BE BROUGHT INDIVIDUALLY AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY CLASS ACTION OR REPRESENTATIVE PROCEEDING UNLESS BOTH PARTIES AGREE THAT THE WAIVER IS ESSENTIAL AND NON-SEVERABLE FROM THIS ARBITRATION AGREEMENT. If the waiver is limited, voided, or found unenforceable, the arbitration agreement will be null and void regarding that proceeding, with the right to appeal any limitation or invalidation. Unless agreed otherwise, the arbitrator cannot consolidate or join claims from more than one individual or party and cannot oversee any form of consolidated or class proceedings. The arbitrator may grant relief only to the individual party seeking it, limited to what is necessary for that party's claims. Any awarded relief cannot affect other users of the Website.

23.4 Arbitration Costs: The payment of all filing, administrative, and arbitrator fees will be governed by AAA's rules unless stated otherwise in this arbitration agreement. If the relief sought is \$10,000 or less, at your request, the Company and/or Provider will cover all associated arbitration fees. Any request for fee payment must be submitted by mail to the AAA along with the Demand for Arbitration. If the arbitrator finds your claim to be frivolous or improperly motivated, you agree to reimburse the Company and/or Provider for all fees they incurred in connection with the arbitration.

24. Modifications and Access: We reserve the right to modify, suspend, or discontinue any part of this Website at any time, with or without notice. Additionally, we may terminate your access to this Website for any reason at our sole discretion.

25. Force Majeure: We will not be considered in default or liable under these Terms due to our inability to fulfill obligations caused by a Force Majeure Event. A "Force Majeure Event" refers to any unforeseen event or circumstance beyond our reasonable control, including, but not limited to, acts of God, government shutdowns, natural disasters, epidemics, pandemics, accidents, labor disputes, civil unrest, war, embargoes, or failures of transportation, power, or communication systems.

26. Taxes: You are responsible for any sales taxes applicable to your transactions through this Website.

27. General Provisions: These Terms, along with your use of this Website and any ticket sales conducted hereunder, will be governed by the laws of the State of Illinois, without regard to its conflict of law principles. These Terms represent the entire agreement between the parties regarding the matters discussed herein and supersede all prior communications and agreements, whether oral, written, electronic, or implied. No agency, partnership, joint venture, or other relationship is established by your use of this Website. If any provision of these Terms is deemed invalid or unenforceable in any circumstance, its application in other circumstances and the remaining provisions will not be affected. The invalid or unenforceable provision will be enforced to the fullest extent permitted by law. Headings at the beginning of each paragraph are for reference only and do not define the scope or extent of the paragraph.

II. PRIVACY POLICY

Last Updated: July 29, 2024

We understand your concerns about how your information is used and shared. Thank you for trusting us to handle it responsibly. **By using this Website and providing your personal information, you consent to the practices outlined in this Privacy Policy.**

We may update this Privacy Policy from time to time, so please review it regularly. Any changes will be posted here along with the date of the last revision. Your continued use of the Website after changes are made signifies your acceptance of the updated terms. We reserve the right to apply the amended Privacy Policy to information we've already collected, subject to legal constraints.

1. Information We Collect and Disclosure

"Personal information" refers to data that identifies or relates to you or your household. When you use this Website, you may be required to provide personal information. Below are the categories of personal information we collect:

| Type of Data Collected | How Information is Obtained | Reason for Data Collection | Business-Related Sharing with Third Parties |
|---------------------------|--------------------------------|-------------------------------|---|
|---------------------------|--------------------------------|-------------------------------|---|

| Identifying Information (e.g., full name, email, physical address, phone number) | Provided by you via our site, surveys, or through third-party services | For communication purposes, detecting security threats or fraud, ensuring service quality, and for marketing activities | Payment Processors, Ticket Vendors, Fraud Detection Services, Marketing Partners |
|--|---|---|--|
| Purchase and Transaction Details (e.g., ticket purchases, payment info) | Provided during ticket purchases or via service providers | To safeguard website security and integrity | Payment Processors, Ticket Vendors, Fraud Detection Services, Marketing Partners |
| Device and Usage Data (e.g., browser type, device type, IP address) | Automatically captured from your device during interactions with our site | To fulfill ticket orders, manage security and fraud prevention, ensure quality service, and for marketing purposes | Not shared with third parties |
| Derived Information (from personal data) | Collected through service providers | To confirm and verify identity | Not shared with third parties |
| Location Information | Determined based on your device's location | For providing targeted location- based marketing and services | Marketing Partners |
| Online Activity Information (e.g., browsing behavior, session details, website interactions) | Collected during your interactions with our site or via third-party services | To enhance customer interactions, support research and development, aid marketing efforts, detect security issues or fraud, and maintain service quality | Marketing Partners, IT Service Providers |

Publicly Available Information: Personal information does not include publicly available data, which means information lawfully available from government records. We use this data to verify identity and prevent fraud.

Additionally, we may collect information in the following situations:

- **Consent:** We may collect information if you consent to those uses at the time of providing your personal information.

- **De-identified Information:** We may create de-identified or aggregate data that is no longer identifiable to you.

- **Legal Obligations:** We may share your information as required by law or to protect our rights. This includes complying with legal requests or investigating fraud.

2. Choices Regarding Your Personal Information

You have the following options to manage your personal information:

If you do not wish to receive promotional information, you can opt out by following the instructions in our communications or by writing to:

Affiliate Marketers, LLC Attn: Opt Out 838 Walker Road Suite 21-2, DE 140 Dover, DE 19904

Note: This is a mailing address only. For customer service inquiries, please call 1-855-680-7710 or use our contact page.

We may engage in behavioral advertising. This involves third parties collecting information about your use of our Website to deliver tailored advertising. If you wish to limit this, you can opt out through the Digital Advertising Alliance or Network Advertising Initiative. Please note that opting out does not mean you won't receive any ads; it will only exclude you from interest-based ads.

If you use our services, we may send you updates about important information. You can opt out of these updates following the instructions in our communications.

3. Third-Party Tracking and Do Not Track Signals

Third parties may use tracking technologies on our Website. This Privacy Policy does not apply to these technologies. Currently, we do not monitor or respond to Do Not Track signals.

4. Cookies

Cookies are small text files stored on your device. On our Website, we use:

Session and Persistent Cookies: Session cookies are temporary and disappear when you close your browser. Persistent cookies remain on your device after closing the browser.

Functional Cookies: Necessary for website operations, including fraud detection.

Server Logs: To collect IP addresses and device data to support functionality.

Device Identifiers: To enhance navigation on mobile devices.

Marketing Cookies: To market products/services based on your browsing activities.

Analytics: We use third-party services like Google Analytics to track performance.

Opting Out of Google Analytics: You can opt out of Google Analytics tracking across all websites you visit at: <u>Google Analytics Opt-Out</u>.

You can block or delete cookies via your browser settings. However, doing so may limit your access to certain features on our Website.

5. Links to Third-Party Sites

Our Website may link to other sites with different privacy practices. If you provide personal information to these sites, their privacy policies will apply. We recommend reviewing them carefully.

6. Protecting Your Personal Information

We take the security of your information seriously and use reasonable safeguards to protect it from loss or unauthorized access. We regularly review our policies to ensure effectiveness. We require third-party service providers to maintain security measures consistent with applicable regulations.

However, we cannot guarantee absolute security in all situations. If you have questions about our security practices, please reach out via the "Contact Us" section. For your security, do not send confidential information via email.

7. California Residents

As a California resident under the California Consumer Protection Act (CCPA), you have the right to request:

- Categories of personal information we've collected.
- Sources from which your personal information is collected.
- Purposes for collecting or selling your personal information.
- Categories of third parties with whom we share your information.
- Specific pieces of personal information collected.
- Categories of personal information sold and third parties involved.
- Deletion of your personal information.
- Opt-out of disclosure or sale of your information.

We do not sell or disclose your personal information to third parties for value.

To submit a request, email "California Privacy Rights" to ccpa@tickets-source.com or call 1-855-680-7710. Include your California address for our response. You may only make this request once per year.

8. Exercising Your Privacy Rights

When exercising your rights, please note:

- **No Fee Generally Required:** You usually won't pay a fee for access. We may charge a reasonable fee for repetitive or excessive requests.

- Verification Needed: We may require specific information to confirm your identity.

- **Response Time:** We aim to respond within 45 days but may take longer for complex requests.

- **No Discrimination:** You won't face discrimination for exercising your rights, though some requests may be declined due to legal obligations.

You may designate an authorized agent to request on your behalf with appropriate identification.

9. Children's Privacy

This Website is intended for general audiences. If we learn we've collected personal information from a child under 13 without parental consent, we will delete it. If you believe we have information about your child, please contact us.

10. Transfer of Personal Information

This Website operates in the United States, and privacy laws may differ from your country. By using our Website, you consent to the transfer and processing of your information in the U.S.

11. Exercising Your Rights

We retain personal information indefinitely, but you may request access, deletion, or correction by writing to us. We may still retain certain information for legal compliance or to resolve disputes.

12. Feedback and Contact Information

You can contact us at:

Affiliate Marketers, LLC Attn: Privacy 838 Walker Road Suite 21-2, DE 140 Dover, DE 19904

Note: This is a mailing address only. For customer service, please call 1-855-680-7710 or use our contact page.

Email: privacypolicy@tickets-source.com

13. Disabilities

This Policy is accessible to consumers with disabilities. To obtain it in an alternative format, please click <u>here</u>.